



EMERYVILLE TRANSPORTATION MANAGEMENT ASSOCIATION

RFP for Shuttle Operations and Maintenance, issued May 5, 2025 Questions and Answers, Updated 6/16/2025

Question #	Page or Reference	Question	Response
1	Attachment B: Section 2	Would ETMA kindly amend Section 2 of the Sample Shuttle Operations Agreement to provide that option terms be exercisable only upon mutual consent?	ETMA Agrees to modify Section 2 of the Operations Agreement to the following: “The term of this Contract shall be from January 1, 2026 to December 31, 2027, with four (4), one-year options by the ETMA to extend the term at rates to be negotiated and mutually agreed upon.”
2		Would ETMA kindly agree to use reasonable efforts to obtain the necessary funding for the full term of the Contract?	Unclear of the meaning of the request. Emery Go-Round is funded by a PBID and contributions by the City of Emeryville. West Berkeley Shuttle is funded by the West Berkeley Shuttle LLC. 8 to Go is funded by the City of Emeryville The Emery Express is funded by LMV II Emeryville Holdings L.P.
3	Attachment B: Section 3	Would ETMA kindly lower the threshold to adjust cost calculations from 24.99% to 14.99%?	No
4	Attachment B, Section 4	Would ETMA kindly provide that Contractor be entitled to an equitable adjustment in costs in the event that a change in law affects Contractor’s costs?	ETMA will add this provision at the end of Section 4 of the Operations Agreement: “If Contractor’s costs increase or revenues decrease as a result of (i) changes to the scope of work / service hours requested by ETMA, (ii) changes in laws, rules, regulations, etc. applicable to the services to be provided by Contractor, and/or (iii) costs incurred in response to a federal, state, or local state of emergency (including the COVID-19 pandemic or similar national emergency, including providing personal protective equipment, supplies, staffing, and additional services (including additional health and safety services or requirements). If the parties are unable to agree on a rate adjustment, then either party may terminate the contract upon 120 days written notice to the other party.”

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5	Attachment B: Section 6, i(a)	Would ETMA kindly reduce the \$20 million limit for general liability to the more commonly required amount of \$5 million?	No. The \$20 million general liability is a requirement for ETMA's bus yard lease with Caltrans.
6	Attachment B: Section 6, i(a)	Would ETMA kindly amend Section 6(i)(a) to state that Contractor shall provide ETMA with a minimum of 30 days' notice of cancellation regarding any required insurance policies?	No
7	Attachment B: Section 7	Would ETMA kindly limit Contractor's indemnification obligations to those claims arising out of Contractor's negligence or willful misconduct in the course of the operation of the service?	ETMA will revise Section 7, Indemnity, of the Operations Agreement to read as follows: Excluding suits, claims, or actions arising or related to environmentally hazardous conditions on or below ETMA's facilities existing prior to Contractor's occupancy of the facility, Contractor shall indemnify, keep and save harmless the Indemnified Parties against any and all suits, claims or actions arising out of any injury to persons or property that may occur, or that may be alleged to have occurred, in the course of the operation of the service caused by a negligent act or omission or the intentional misconduct of the Contractor or its employees, subcontractors, representatives or agents. Contractor further agrees to defend any and all such actions, suits or claims and pay all reasonable charges of attorneys and all other reasonable costs and expenses arising therefrom or incurred in connection therewith; and if any judgment be rendered against the Indemnified Parties in any such action, Contractor shall, at its expense, satisfy and discharge the same."
8		Would ETMA kindly provide that Contractor be entitled to reimbursement of reasonable close-out costs in the event ETMA exercises its right to terminate the Contract for convenience?	No

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9	Attachment B	Would ETMA kindly provide that Contractor be entitled to an equitable adjustment in costs and schedule of performance in the event that Contractor is prevented from performing its obligations due to a cause beyond its reasonable control?	ETMA will add a new Section 10 of the Operations Agreement: "The Contractor will be excused from performance during the time and to the extent that it is prevented from obtaining or performing the service by natural disaster, acts of God, acts of war, fire, flood, riot, terrorism, civil disturbance, loss of transportation facilities, oil or fuel shortage or embargo, commandeering of materials, equipment, products, plants or facilities by the federal or state government, labor dispute, strike or lockout. Satisfactory evidence must be presented to ETMA demonstrating that the non-performance was not due to the fault or negligence of the Contractor."
10	Attachment G	To retain the current employees and keep the whole, can you provide the current organization chart for non-union staff and their current rate of pay.	See Addendum 1, Section C.2 for Org Chart See Addendum 1, Section C.5 for Revised Wages and Benefits
11		Will EMTA confirm that office space will be available during the transition and vehicles will be available for training?	The office and 2 Emery Go-Round shuttles will be available for training during the transition period, however, availability will be limited and subject to change to avoid interference with the ongoing operations of current contractor.
12	Attachment A, D.1. Fleet	Is EMTA responsible for the vehicle registration fee of the Ford Transit?	The ETMA is responsible for the registration fees of the Ford Transit. Should there be any other requirements of registration, such as SMOG Check, operator will be responsible for the required service, the costs of which are to be passed through to the ETMA.
13	Attachment D	Does EMTA plan to replace any of the fleet on Attachment D in Year 1 or 2 of the contract? If so, which vehicles will be replaced and when and what would the new vehicle be?	Yes. The ETMA will be replacing vehicles during Year 1 and 2 of the contract. We anticipate 2-4 vehicles being replaced each year. The specific vehicles have not yet been determined and the replacement schedule is in discussion. The selection of new vehicles is currently a topic of discussion with the ETMA.
14	Attachment E	In the vehicle cleaning section, it is referred that Cleaning and disinfection shall be billed as a separate line on the maintenance invoices, what items are to be billed on the maintenance invoices? Would you provide the last 12 months of maintenance invoices the current contractor submitted.	Maintenance invoices should include parts and outside services. See Addendum 2

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15	Attachment A: Section E. 11&12	For the West Berkeley Shuttle and the Emery Express, the contractor is to provide one vehicle for each service, how are these vehicles to be invoiced to EMTA? Lump Sum of Monthly over the 2 Year term?	The provision of the vehicle for West Berkeley Shuttle and the Emery Express should be factored into the Cost Forms.
16	Attachment A: Section E. 11&12	If the contract is terminated prior to the end of the base term, will EMTA purchase the vehicles provided for the West Berkeley Shuttle and Emery Express at the remaining book value?	No. The ETMA is not requesting that new vehicles be purchased on behalf of the ETMA for these program. Vehicles Costs should be for the provision of Contractor provided/owned vehicles.
17	Attachment B: Exhibit B (Pg .46)	Exhibit B is referenced for hours, and Exhibit B is blank, should Exhibit B have information or to confirm, Exhibit C are the service hours to use, correct?	<p>Exhibit B of the Operations Agreement will be the completed version of RFP Attachment C: Cost Forms (Pg 49-56).</p> <p>Exhibit C of the Operations Agreement is part of the final contract negotiations with the awarded contractor. It should not be completed as part of the proposal.</p> <p>Please refer to RFP Section VI. 7: Cost Forms (Pg. 11)</p>
18		Can EMTA provide the last 12 months of invoices for each of the services from the current contractor?	See Addendum 2
19	Attachment C	On Attachment C, the fixed cost should be based upon the Service Hour Baseline? On Exhibit C the Fixed Cost will be for the respective increase/decrease in hours along with the Cost Per Service Hour, correct?	<p>On Attachment C of the RFP, Fixed Costs is not based on the Service Hour Baseline. It is the annual cost of the overhead categories listed on the form.</p> <p>The Variable Costs are based on the Service Hour baseline.</p> <p>Exhibit C of the Operations Agreement is part of the final contract negotiations with the awarded contractor. It should not be completed as part of the proposal.</p> <p>Please refer to RFP Section VI. 7: Cost Forms (Pg. 11)</p>

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20	Attachment B, Section 4(3)b.i. (Pg 36)	In the invoice section, Emery Go Round and 8 to Go, have the maintenance invoiced at an hourly rate and a markup on the parts, where should the bidder list these rates?	<p>Emery Go-Round and 8 to Go maintenance labor is to be included in the Fixed Costs of Attachment C in their respective tables. No hourly rates should be applied to maintenance. Parts and Outside Services Mark-Up to be negotiated with awarded Contractor.</p> <p>Attachment B, Section 4(3)b.i. is modified to reflect the following:</p> <p>i. Variable Cost</p> <ol style="list-style-type: none"> 1. Parts (Parts Cost x Parks Mark-up) 2. Outside Services (Outside Services x Mark-Up)
21		Can EMTA provide the accident experience, including passenger accidents the current contractor reported in the prior 24 months?	ETMA declines to provide this information.
22	Attachment B: Section 5	Could EMTA please provide detailed historical Unsatisfactory Performance Fees incurred by the incumbent for the last 3 years?	See Addendum 1, Section C.1
23	Attachment G	Can EMTA provide the current incumbent staffing structure in addition to the Operators, Maintenance Tech and Road Supervisors noted in the RFP, does the incumbent have additional staffing	See Addendum 1, Section C.2
24	Attachment A: Section E.3 (Pg 25)	Is Vehicle Maintenance able to be performed on location provided by EMTA? What shop equipment is included? Lifts, compressors, oil tanks, etc. What shop equipment will be available to the contractor?	No. Per the All bus maintenance duties should be performed off-site at a contractor-provided CHP approved maintenance facility, with the exception of vehicle inspections, including fluid checks and light bulb replacements. ETMA does not provide any maintenance equipment or facilities.
25	Attachment A, Section D.4	Does the current facility of a bus wash lane to is available to be used by the contractor?	No.
26		Can EMTA confirm if office/transition space will be made available to the incoming contractor for start-up activities?	The office and 2 Emery Go-Round shuttles will be available for training during the transition period, however, availability will be limited and subject to change to avoid interference with the ongoing operations of current contractor.

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27	Attachment D	The vehicles listed on the Fleet List and they able to be used on all services, if not can you identify what vehicles goes to what service?	All of the buses listed in the fleet list are for Emery Go-Round service. The Dodge Caravan is (743) is for 8 to Go. The Ford Transit (V933) is used as a supervisor vehicle and serves as a backup for the 8 to Go van.
28		Can EMTA provide the prior 12 months of operating data for each service, Revenue Hours/Miles, Deadhead Hours/Miles perform?	See Addendum 1, Section A.2
29		Can EMTA please provide Engine/ Transmission replacement history and the current mileage for each transmission and engine per vehicle?	The ETMA-owned vehicles have never had engine or transmission replacements. See Addendum 1, Section A.1 for the mileage.
30	Attachment D	On the Fleet list # 743 and V933, are these support vehicles or are they used in revenue service also?	See Question 27
31		Please provide annual costs of building and facility maintenance, broken down by category, to complete all scheduled and unscheduled repairs.	ETMA is responsible for all facility repairs.
32	Attachment D	Could the agency please provide the history of major component replacement and repair for the provided fleet over the past 12 months.	See Addendum 2
33	Attachment D	Could the agency please provide a fleet list specifying annual mileage levels by VIN? (or provide proportion of service level or active/non-active designation)	See Addendum 1, Section A.1
34	Attachment D	Could the agency provide out of service or fleet availability targets and historical performance?	Emery Go-Round currently has 21 buses. On a given weekday, in which the most service occurs, 15 vehicles are in use, leaving 6 spares. No more than 10% of the fleet may be out of service at any given time.
35	Attachment C	Could the agency clarify what detail is required for pricing form "FORM 1.3: EMERY GO-ROUND OPERATIONS PERSONNEL COST DETAIL"? (Page 51 of the RFP shows a table for drivers by hourly rate of pay, specifically what data is requested)	ETMA does not require specific driver names, but is requesting categories for how driver rates are differentiated, such as years of employment or seniority.
36	Attachment A: Section D.3	May the bidder offer to license TripShot on behalf of ETMA?	No

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37	Attachment A: Section D.3	Would ETMA support TripShot being used for The Emery Express Shuttle (LENNAR Shuttle)?	Not at this time. This decision would be a discussion between ETMA and LMV II Emeryville Holdings L.P.
38	Attachment A: Section D.3	Would EMTA support the bidder being responsible for updating the software and firmware on the in-vehicle tablets?	Tablets are provided and managed by TripShot. Occasionally, TripShot does require user intervention, which is to be provided by bidder. If bidder requests tablet use beyond TripShot, that can be discussed and negotiated with ETMA.
39	Attachment A: Section D.3	Would ETMA consider letting the bidder provide replacement tablets (when needed)?	No. Tablets are provided and managed by TripShot, in contract with the ETMA. Should a replacement be needed, ETMA will provide in conjunction with TripShot.
40	Attachment A: Section E.7	Would ETMA support the bidder being responsible to producing all TripShot based reports in the new term?	ETMA is open to the option, but ETMA must maintain Super Admin rights in TripShot and may run report independently.
41	RFP IV: Section 3, Qualifications	Would ETMA consider limiting similar projects to three or five projects?	ETMA declines this limitation.
42	RFP VIII: Selection Criteria	Would ETMA please provide the scoring planned to be used for each scoring category?	See Addendum 1, Section B
43	Attachment A: Section F	Would ETMA consider revising additional services being added as soon as the additional revenue fleet can be revenue service ready, to account for purchase order lead time, as the lead time for new vehicles may exceed the 30-day request for new service?	ETMA agrees to modify Attachment A, Section F to the following: "Proposed costs must be guaranteed for the duration of this contract. Additional services may be added at the same rates within 30 days of requesting such additional services, subject to vehicle availability."
44	Attachment B: Section 4(1)b.1 & 2	(1) Emery Go Round Shuttle b.i.1 and 2, would you please share what parts and outside services are to be billed as actuals and what parts and outside services should be included in the variable hourly rate?	See Question 20
45	Attachment B: Section 4(3)b.1 & 2	(3) 8 to Go Paratransit Shuttle b.i.1 and 2, would you please share what parts and outside services are to be billed as actuals and what parts and outside services should be included in the variable hourly rate?	See Question 20

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46		May the bidder install Mobileye in Emery Go Round and 8 to Go Paratransit Shuttles owned by ETMA?	Yes
47	Attachment A: Section E, 2	Is there a frequency for Secret Rider, e.g., twice per month?	There is no ETMA-established frequency for the Secret Rider checks. Services should be performed in accordance with bidder's safety program.
48	Attachment A: Section E, 2	Does ETMA have an example monthly report that the bidders should plan to use for the secret rider?	No.
49	Attachment A: Section E, 2	Would ETMA consider the use of QR codes on all buses to facilitate real-time feedback on the service in lieu of a secret rider service?	No. The intent of the Secret Rider service is for management to see grounded and specific information as to a driver's abilities. This is meant for management to be proactive, not reactive as those that would come in through passenger feedback. Real-time passenger feedback is already available within the TripShot app.
50	Attachment C	Should the bidder also provide a charter rate to ETMA in pricing forms that could be used with 72 hours' notice?	Bidder may provide a charter rate if desired. However, it should be accounted for that if the ETMA were to engage in Charter services, it would utilize the existing ETMA-owned fleet.
51	Attachment A: Section E.11 and 12: West Berkeley Shuttle and The Emery Express	Would ETMA please provide mileage and/or age requirements for revenue vehicles?	The ETMA requires that vehicles be less than 4 years old with fewer than 60,000 miles.
52	Attachment A, Section E.11 and 12	Would ETMA please provide the mileage and/or age requirement for spare vehicles?	The ETMA requires that vehicles be less than 4 years old with fewer than 60,000 miles. Any vehicle utilized as a spare for West Berkeley Shuttle or The Emery Express should be unbranded, with the ability for temporary signage to be displayed.

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53	Attachment A: Section 3: 8 to Go	a) Who is responsible for booking trips (taking calls) and generating a manifest? b) Who is responsible for taking calls for same day service? c) What software is used for taking reservations and producing manifests? d) Should bidders propose a paratransit booking and CAD/AVL solution?	Reservations for 8 to Go are scheduled by calling the Emeryville Senior Center. They create the manifest and send it to the shuttle operations team. 8 to Go does allow for same-day reservations, however, those requests/calls are directed to the 8 to Go driver's ETMA-provided phone, and subject to availability. Bidders should not propose alternative solutions as this is managed by the City of Emeryville and the Emeryville Senior Center.
54	Attachment A, Section E.11 and 12	Please provide desired vehicle configurations for the West Berkeley Shuttle and Emeryville Express Shuttle (Lennar Shuttle).	West Berkeley Shuttle: <ul style="list-style-type: none"> • 30 Ambulatory • 28 Ambulator + 1 Wheelchair • 26 Ambulatory + 2 Wheelchairs The Emery Express <ul style="list-style-type: none"> • 20 Ambulatory • 18 Ambulatory + 1 Wheelchair • 16 Ambulatory + 2 Wheelchairs
55	Attachment A, Section E.1	Please provide preferred core hours for the Road Supervisor to support the operation of the service.	See Addendum 1, Section C.3
56	Attachment A, Section E.1	Please provide preferred core hours for Dispatch to support the operation of the service and take calls for the 8 to Go paratransit service.	8 to Go operates 6 hours per day, 9:00 AM-12:30 PM, 1:30 PM-4:00 PM. These are not only the operational hours, but the dispatch hours for the program.
57	Attachment A: Section F (Pg 31/35)	Please provide all bidders with the definition of a billable hour for each of the 4 services individually.	Billable hours are defined as the first time point and last time point on each respective route, plus a standard deadhead time of 10 minutes each way
58	Attachment D, pg 57/95	Please provide bidders with the anticipated fleet replacement schedule for ETMA provided vehicles.	See Question 13
59	RFP Section II	Please confirm the maximum file size accepted by ETMA's email system when sending the proposal file(s).	The maximum files size through the SLTMO's email system is 20MB. The SLTMO will accept DropBox or other files sharing links for larger files as long as they are delivered by the due date/time.
60	RFP Section II	Does the Emeryville Transportation Management Association (ETMA) approve of bidders using their logo in the bid response?	Yes

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61	Attachment E	Does ETMA have a desired exterior vehicle washing cadence (e.g., daily)?	See Attachment E of the RFP
62	RFP Section II	Will ETMA accept electronic signatures?	Yes
63		Please confirm that no bid bond or performance bond is required for this proposal and contract.	Correct
64	Attachment A: Section E.3	MV requires running the MV business throughout the day. Can we co-locate network equipment in existing IT closets, or do we need to use separate areas?	Yes, the existing IT closet is available for Contractor use
65	Attachment A: Section E.3	What is the current bandwidth to the facility? Is there a backup circuit? Who is the ISP?	The ETMA currently utilizes T-Mobile Business Internet, which provides up to 300 MB/s.
66	Attachment A: Section E.3	Are there any pain points with the current Wi-Fi? If so, please indicate where they exist on a floor plan.	No
67	Attachment A: Section E.3	Will ETMA add new exterior Wi-Fi access points for the bus parking lot/yard?	Not at this time.
68	Attachment A: Section E.3	Is a refresh planned for the current radios in use?	No. Radios are provided by a third-party and are replaced when needed.

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69	Attachment B, Section 4	<p>Will ETMA include a provision that provides for price adjustments if Contractor's costs increase or revenues decrease as a result of (i) changes to the scope of work / service hours requested by ETMA, (ii) changes in laws, rules, regulations, etc. applicable to the services to be provided by Contractor, and/or (iii) wage increases necessary for Contractor to be able to recruit and retain qualified employees as a result of an increase in the minimum wage in the City or surrounding jurisdictions; and (iv) costs incurred in response to a federal, state, or local state of emergency (including the COVID-19 pandemic or similar national emergency), including providing personal protective equipment, supplies, staffing, and additional services (including additional health and safety services or requirements)? If the parties are unable to agree on a rate adjustment, then either party may terminate the contract upon 120 days written notice to the other party. Contractor needs price protection for changes requested by ETMA or matters that were not contemplated at the time of Contractor's proposal.</p>	See Question 4
70	Attachment A: Section E.1.1	<p>Based on the hiring standards listed, we see that a Class B license with passenger and air brake endorsements is required, along with Restriction 99. From our understanding, Restriction 99 typically applies to drivers with a history of DUI and indicates restricted driving privileges. This seems inconsistent with the rest of the hiring criteria, which emphasize a clean driving record. Could you please clarify whether this restriction should be included?</p>	<p>The Restriction 99 is not required and, as bidder indicated, is inconsistent with the rest of the hiring criteria. RFP Attachment A, Section E.1.1 is modified to the following: "Must possess a valid California Commercial Class B Driver's License, with Passenger Endorsement."</p>

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71		Does the fleet include in-cab driver monitoring, such as cameras? If not, does ETMA object to the provider installing such devices in the fleet to increase safety?	In-cab cameras and driver monitoring equipment is provided by the current shuttle operator. ETMA will allow the awarded provider to install such devices.
72	Attachment A: Section D.1	The RFP mentions that ETMA is exploring the possibility of transitioning to contractor-provided vehicles for Emery Go-Round. Could ETMA provide guidance on the anticipated timeline for making this determination?	Not at this time. This possibility is still early in consideration and is part of an on-going fleet planning discussion.
73	Attachment A: Section E.3	Are radios provided for the services, or will they need to be provided by the contractor?	No. Radios are provided by a third-party and are replaced when needed.
74		Do any of these services receive federal funding?	No
75	Attachment G	The Labor Agreement between MV and Teamsters expires 12/31/25. Will a new CBA be released to all bidders prior to the RFP due date?	See Addendum 1, Section C.5
76	Attachment G	The Labor Agreement covers dispatchers, however, the staffing plan shows no dispatchers. How many dispatchers are in the current operation?	Dispatch role is currently being performed by drivers, to be performed by two full time dispatchers and leveraged personnel beginning January 2026
77	Attachment G	How many vacancies/openings are there for each position type?	There is currently one open position for a driver.
78		Please provide data from the last 2 years showing revenue hours and miles, and deadhead hours and miles operated under the current contract, split by service.	See Addendum 1, Section A.2
79	Attachment B: Section 2	Please confirm that the option years will be based on mutual agreement between ETMA and the Contractor.	Yes, See Question 1
80	Attachment C: Cost Forms	How will startup costs be reimbursed for a new incoming Contractor?	Per Attachment C: Cost Forms, Start-Ups Costs should be included in the Fixed Cost of Year 1 (2026) and amortized over the 12-month period.

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81		Will the agency provide space at the current facility for the new contractor to conduct transition activities such as interviewing, hiring, and training of employees during the startup period?	The office and 2 Emery Go-Round shuttles will be available for training during the transition period, however, availability will be limited and subject to change to avoid interference with the ongoing operations of current contractor.
82		How many revenue vehicles will the agency provide to an incoming contractor for the purposes of training?	The office and 2 Emery Go-Round shuttles will be available for training during the transition period, however, availability will be limited and subject to change to avoid interference with the ongoing operations of current contractor.
83	Attachment C: Cost Forms	Will ETMA please release all cost forms in Excel format?	The Cost forms are available at https://emerygoround.com/procurements/
84	RFP IV: Section 4	What are the key deliverables and milestones during the 3.5- month transition period (between September 16, 2025, and January 1, 2026)?	We are expecting the Proposers to describe the key deliverables and milestones in order to demonstrate their experience and qualifications to provide the service.
85	Attachment G	How many dispatchers currently support the four shuttle services?	Dispatch role is currently being performed by drivers, to be performed by two full time dispatchers and leveraged personnel beginning January 2026
86	Attachment G	Please provide a description of the current Driver Incentive Program.	See Addendum 1, Section C.5 for Revised Wages and Benefits
87		Please explain how On Time Performance is to be calculated for 8 to Go service.	On-Time performance is not currently calculated for 8 to Go. The service is
88		How is excessive ride time calculated?	Because all services, other than 8 to Go, are fare-free and do not require reservations, ETMA has no way to know how long passenger's trips are. As such, our most accurate calculation is On-Time performance, in which on-time is anywhere from shuttles departing 1 minute early to arriving 5 minutes late.

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89	ARTICLE 10-DISCIPLINE, Section 10.4 Serious Infractions (j) of the incumbent's Collective Bargaining Agreement page 76	Please provide detailed procedures for situations involving riders who are not permitted to be left unattended, especially when a caregiver or other responsible adult is not present at the designated pickup or drop-off location.	See Addendum 1, Section C.4
90	Page 28	Please provide the remaining portion of the paragraph within “Operations Reporting” located on page 28.	Attachment A, Section E.7: Operations Report is modified to remove the words “These data” from the end of the paragraph.
91	Attachment C	Please clarify whether the annual service hours shown on the provided Cost Forms include the 10-minute deadhead allowed in each direction.	Yes, the 10-minute deadhead time is included in the Annual Service Hours in the provided Cost forms.
92		Please describe how passenger counts are currently performed.	Passenger counts are currently performed through TripShot’s driver interface. The ETMA does currently have an Automatic Passenger Counter Pilot in progress, which is reported concurrently with the driver counts.
93	Attachment D	Please provide a bus replacement schedule for the term of this contract and options.	See Question 13
94		How are the option years priced?	The pricing for options years will be subject to negotiation at the time they are exercised.
95		Please provide the value of liquidated damages assessed over the past 12-month period.	See Addendum 1, Section C.1
96		Please provide the reasons for the assessments of liquidated damages over the past 12-month period.	See Addendum 1, Section C.1
97	Attachment D	What is the current condition, age, and mileage of each of the ETMA-owned vehicles?	See Attachment F of the RFP
98	Attachment A, Section F	Are the 10-minute deadhead times per trip fixed, or can they be adjusted based on yard location or real-time conditions?	The 10-minute deadhead times are fixed and has been calculated using historical data and travel times.

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99		How many spare vehicles are available for the Emery Go-Round fleet?	On a given weekday, in which the most service occurs, 15 vehicles are in use, leaving 6 spares.
100	Attachment G	Can you confirm whether the current contractor's workforce is unionized?	Yes. See Attachment G of the RFP
101		Will maintenance logs and repair histories be shared for the ETMA-owned fleet?	See Addendum 2
102		Who is responsible for applying/removing vehicle decals and branding?	Subject to discussion. If contracted or performed by bidder, ETMA will reimburse. If contracted directly, ETMA will be third-party.
103		Can you provide the current maintenance vendor for the ETMA fleet?	All maintenance is provided by the current contractor, MV Transportation, Inc.
104		Will Tripshot be used for the Paratransit service as well?	No.
105	Attachment A, Section C.3.	How long in advance must reservations be made for Paratransit service? (8 to Go)	See Question 53
106	Attachment D	Can you provide annual historical mileage for each of the services?	See Addendum 1, Section A.1